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TERMS & CONDITIONS OF SALE (Non-Stocking Distributor)

NSi Lighting Products Vendor Number: 662381

- Payment Terms:**
2% 10 Prox., Net 25th.
- Product Warranties:** NSi Lighting Products are warranted to be free of defects in material and workmanship for a period of one (1) year. HID fixtures carry a five (5) year housing warranty and ballasts are covered under the manufacturer's two (2) year warranty. Lamps carry a one year warranty. Emergency & Exit Lighting are warranted for five (5) years with three (3) year warranty on batteries. Induction fixtures carry a five year warranty on housing, lamp and driver.
- Listings:** All fixtures will be listed by a nationally recognized testing laboratory. UL, CUL, CSA, ETL, NRTL, etc. We reserve the right to assign compliance listings to any of the laboratories indicated above and recognized by the NEC.

- Product Changes:** We reserve the right to change pricing, specifications or construction of products without prior notice and without incurring obligation. Product specifications may differ from the catalog since product improvements are continuous. Consult factory for verification. The compliance of our products to individual project specifications and approval for their use, is not warranted by NSi Lighting Products. Specification sheets and photometric data are provided as a guideline for applications information. Final consideration of any given application must take into consideration knowledge of the specific installation environment.
- Product Defectives:** We strive to produce the highest quality products on the market today. However, in the event that you have received a product, which is truly defective and not the result of shipping damage, simply call your customer service representa-

- to issue an RGA number, without which no products will be accepted.
- Product Returns:** We will repair, replace, or provide parts to make it right.
- Product Returns:** No material will be accepted without prior written authorization. Credit will be allowed for actual quantities received and verified at our dock. Only product shipped to and returned from distributors' stock will be accepted for credit. Credit will be calculated at the original invoice price or the current price, whichever is lower. Except in the case of an NSi Lighting Products error, material must be returned freight prepaid. Original outbound freight will also be deducted from the credit. A restocking charge of 35% will apply to most returns. Product must be returned in the original, unopened and undamaged cartons and packed appropriately to protect the integrity of the product as well as the carton. The product must not be more than one (1) year old. Please call or fax for NSi Lighting Products

- Freight:** All orders over \$2,000 will be shipped freight prepaid via the carrier of our choosing.
- Special Orders and Custom Product:** All special orders or custom products are excluded from NSi Lighting Products' RGA policy; these products will not be allowed to be returned. Payment terms for custom products will be determined on a case-by-case basis.
- Programs and Promotions:** Stocking Distributor Programs or special promotions may qualify you for special terms and conditions; contact your NSi Lighting Products representative for details.